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## **TERMS AND CONDITIONS**

### **Bookings**

Once bookings are made, a deposit of 20% is required for confirmation.

Final numbers are required 7 days prior to your function.

Final payment will be based on the confirmed numbers for your function.

Final details must be agreed 7 days prior to your function.

Payment must be made in full prior to your function.

Surcharges of 10% will apply to staff costs on all Public Holidays.

All breakages and damage will be paid for by the client on the night of the function.

### **Orders**

All delivery orders must be made 24 hours in advance.

Orders must be paid for upon pick up or delivery.

A delivery charge may be incurred for some areas.

All orders will be delivered on disposable platters. Should you require your order to be presented on a stainless steel platter, an additional charge of \$20 per order will be incurred.

### **Cancellation**

All cancellations must be received in writing.

Cancellation notification received within 7 to 14 days of your function will incur loss of the 20% deposit already paid.

Cancellation notification received within 7 days of your function will incur a 50% charge of the total function.

Cancellation notification received within 48 hours of your function will incur a 100% charge of the function.

Orders cancelled within 6 hours of delivery will incur a charge of 50% of the total order.

***PURE HOSPITALITY will cater to your individual requirements so please don't hesitate to talk to us about any special menus, pricing or theming you would like.***